

# Mariak

Many Window Solutions From One Source

## Mariak Dealer FedEx & Common Carrier Shipping Policy

(Mariak Truck Delivery Policy Remains Unchanged)

**Freight Charges for Non-Contract Orders:** (Orders priced off of the Retail Price Grids)

### Products Included:

- Aluminum Horizontal Blinds
- Basswood Horizontal Blinds
- Roller Shades
- Roman Shades
- Vertical Blinds
- Woven Wood Shades

<u>Method</u>	<u>Size</u>	<u>Charge</u>
FedEx Ground Shipping	Blind size up to 92"	\$ 4.00 per Blind
FedEx Freight Shipping	Blind size from 92-1/8" to 125"	\$ 75.00 per Blind
Common Carrier Shipping	Blind size over 125-1/8"	Flat \$150.00 charge per invoice

**Please note: Blind size refers to all Horizontal Blinds and Shade products over 92" in width; whereas blind size with regards to Vertical Blinds refer to blinds over 92" in width and/or length.**

**Mariak will not pay shipping/freight charges for any shipments to Alaska, Hawaii or Canada. Customer is responsible for all shipping/freight charges and/or fees to these locations.**

### FedEx Ground Freight Damages:

- Driver must wait for all merchandise to be inspected and verified as received in good condition. Damages to merchandise shipped via FedEx Ground should be marked and signed for as damaged at the time of delivery. Additionally, photos of the damaged boxes or product should be submitted. Mariak must be notified immediately after the date of the attempted delivery. Any claims made after 14 days, will be denied.
- The respective portion of an order reported damaged via FedEx ground will be remade at no charge.
- Mariak reserves the right to request the product back from the customer.

### FedEx Freight & Common Carrier Freight Damages:

- It is the responsibility of the customer to inspect FedEx Freight and Common Carrier Freight shipments thoroughly to determine if there is any external or internal damage to the enclosed product. Please inspect shipments for dents, footsteps, wrinkling in the cardboard boxes, or areas of the boxes that appear to be pushed in. By accepting the shipment "in good condition," the customer acknowledges that product is damage-free and in good working order. Damage to the enclosed product cannot be claimed once you have accepted the product from the freight carrier. If the customer determines that any part of the product is damaged, they must sign for the shipment noting on the Bill of Lading, "Product Arrived Damaged." If it is determined that the entire shipment is damaged, the entire delivery should be refused. Driver must wait for all merchandise to be inspected and verified as received "in good condition". Damages to merchandise shipped via FedEx should be marked and signed for as damaged at the time of delivery. Additionally, photos of the damaged boxes or product should be submitted. Mariak must be notified immediately after the date of the attempted delivery. Any claims made after 14 days, will be denied.

### Shipments of Blinds and Shades Delivered via Mariak's Company Trucks will incur the following freight charges:

Orders for *fully-assembled product* delivered via Mariak's Company Trucks will only incur a fuel surcharge.

- **Deliveries in Southern California will incur a \$10.00 fuel surcharge per delivery (not per invoice).**
- Deliveries in Southern California for non-assembled component products totaling less than \$350.00 will incur an additional \$10.00 fuel surcharge per delivery (not per invoice).
- **Deliveries outside of Southern California will incur a \$30.00 fuel surcharge per delivery (not per invoice).**
- Deliveries outside of Southern California for non-assembled component products totaling less than \$1000.00 will incur an additional \$20.00 fuel surcharge per delivery (not per invoice).

Note: Custom-Made & Ready-Made Vertical Headrails, PVC Vanes, Fabric Yardage and all other components do not constitute fully assembled product and are subject to the additional freight charges as outlined above.

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